



2026 IAHHHC ANNUAL CONFERENCE



May 5-6, 2026

Conference Registration Form

Registration Fees

*Please note the registration fee is per person

	IAHHC Member		Non-Member	
	On or before April 22 Early Bird Special!	After April 22	On or before April 22 Early Bird Special!	After April 22
2-Day Conference	\$350	\$375	\$650	\$700
1-Day Conference	\$225	\$250	\$400	\$450

Interested in learning more about membership?
Contact Leslie Rowley, Director of Membership Services at
leslie@iahhc.org.

Agency: _____

Address: _____

Phone: _____

City, State, Zip: _____

Fax: _____

Attendees

Attendee Name (1) _____

Email: _____

(Required for confirmation)

Circle Days Attending: Tues. Wed. Fee: _____

Please circle the sessions and special events you plan to attend:

Day 1: 101 | 102 | 103 104 105 106 107 108 | 109 110 111 112 113 | 114 115 116 117 118 | 119 120 121 122 123 | Welcome Reception RSVP - Yes No

Day 2: 201 | 202 203 204 205 206 | 207 208 209 210 211 212 | 213 214 215 216 | 217

Attendee Name (2) _____

Email: _____

(Required for confirmation)

Circle Days Attending: Tues. Wed. Fee: _____

Please circle the sessions and special events you plan to attend:

Day 1: 101 | 102 | 103 104 105 106 107 108 | 109 110 111 112 113 | 114 115 116 117 118 | 119 120 121 122 123 | Welcome Reception RSVP - Yes No

Day 2: 201 | 202 203 204 205 206 | 207 208 209 210 211 212 | 213 214 215 216 | 217

Attendee Name (3) _____

Email: _____

(Required for confirmation)

Circle Days Attending: Tues. Wed. Fee: _____

Please circle the sessions and special events you plan to attend:

Day 1: 101 | 102 | 103 104 105 106 107 108 | 109 110 111 112 113 | 114 115 116 117 118 | 119 120 121 122 123 | Welcome Reception RSVP - Yes No

Day 2: 201 | 202 203 204 205 206 | 207 208 209 210 211 212 | 213 214 215 216 | 217

Attendee Name (4) _____

Email: _____

(Required for confirmation)

Circle Days Attending: Tues. Wed. Fee: _____

Please circle the sessions and special events you plan to attend:

Day 1: 101 | 102 | 103 104 105 106 107 108 | 109 110 111 112 113 | 114 115 116 117 118 | 119 120 121 122 123 | Welcome Reception RSVP - Yes No

Day 2: 201 | 202 203 204 205 206 | 207 208 209 210 211 212 | 213 214 215 216 | 217

Method of Payment

Check (made payable to IAHC) Visa MasterCard AMEX

Total Amount Enclosed: _____

Card Number: _____ -- _____ -- _____ -- _____

Security Code: _____ Exp Date ____/____

Name (on card): _____

Billing Address (if different from above): _____

Auth. Sig: _____

City, State, Zip: _____



Mail completed form & payment to:
IAHC | 6320-G Rucker Road | Indianapolis, IN 46220

Or email form to: tori@iahhc.org

2026 IAHHC Annual Conference

Schedule of Events

Session Key Codes:

HH - Home Health

HOS - Hospice

PSA - Personal Services Agency



Complete session descriptions and online registration can be found on the conference webpage at www.iahhc.org!

Day 1: Tuesday, May 5th

7:30 to 8:45 AM

Registration and Continental Breakfast

8:45 to 9:45 AM - Keynote Presentation

101 Industry Update
Damon Terzaghi, VP of Medicaid & Home Care Policy, National Alliance for Care at Home
(HH HOS PSA)

9:45 to 10:00 AM - Break

10:00 to 11:00 AM - General Session

102 Legal Update 2026: The Pendulum Keeps Swinging
Robert W. Markette, Jr.
(HH HOS PSA)

11:15 to 12:15 PM - Concurrent Sessions

103 Home Health Staffing & Retention: Building for Success
Nichole McClain
(HH)

104 Following the Symptom Management Cues in CAHPS and HOPE
Caren McHenry Martin
(HOS)

105 OASIS E2 Implementation Overview: New, Changed and Deleted Items and Rationale
Jennifer Osburn
(HH)

106 2026 M&A Process, Lessons and Trends
Tom Lillis & Joe Lynch
(HH HOS PSA)

107 Rooted in Community, Focused on GUIDED care
Angelica (Angel) Baginske & Patricia (Patty) Piechocki
(HH HOS PSA)

108 Medicaid in the News: Key Issues Impacting Home Care
Damon Terzaghi
(HH HOS PSA)

12:15 to 1:30 pm - Lunch

Networking Lunch with Exhibitors

1:30 to 2:30 PM - Concurrent Sessions

109 The 2026 Blueprint for High-Performing Home Health Agencies
Devin Kassi & Melissa Brown
(HH)

110 Improving the Approach to Deprescribing Conversations
Caren McHenry Martin
(HOS)

111 Compassion Fatigue: "Protecting the Heart of Caregiving"
Erin Gerken
(HH & HOS)

112 Indiana Medicaid & EVV in the Pathways Era: Turning Visit Data into Payment
Julio Barea
(HH & PSA)

113 Surveys 2026: Here we go again.
Robert W. Markette, Jr.
(HH HOS PSA)

2:45 to 3:45 PM - Concurrent Sessions

114 Mastering the Survey: A Blueprint for Home Health Success
Becky Tolson
(HH)

115 The Excellence Equation-Compliance x Quality in Hospice
Heidi L. Ehle & Cindy Douglas
(HOS)

116 Home Health and Hospice: Connecting the Dots Between Compliance, Regulatory and Quality
Mary Jane Ruppert
(HH & HOS)

117 Using the patient concern process to drive quality AND compliance
Mary Willems-Akers
(HH HOS PSA)

118 Ted Lasso's Approach: Recruit with Kindness, Retain with Biscuits
Elaine Jones & Leslie Friedel
(HH HOS PSA)

3:45 to 4:00 PM - Break

4:00 to 5:00 PM - Concurrent Sessions

119 Home Health Transformation: Driving Patient and Caregiver Engagement for Better Outcomes
Brandi Tayloe-Jones & Robin Wolford
(HH)

120 Case Study Roundtable: Managing and documenting the "Gray Area" Hospice Patient
Kristie Meers
(HOS)

121 2026 HHVBP OASIS Based Measures and OASIS Guidance for these measures
Jennifer Osburn
(HH)

122 From Denials to Dollars: Maximizing Medicaid & VA Claim Success Amid Indiana's Evolving MCE Landscape
Lincoln Gruber
(HH & PSA)

123 The Future is Now? Compliance Considerations with AI.
Robert W. Markette, Jr.
(HH HOS PSA)

5:00 to 6:30 PM - Welcome Reception

Including: Food, Drinks, Silent Auction benefiting the Indiana Home & Hospice Care Foundation, and Exhibitor Networking.

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Schedule of Events

Session Key Codes:

HH - Home Health

HOS - Hospice

PSA - Personal Services Agency



Complete session descriptions and online registration can be found on the conference webpage at www.iahhc.org!

Day 2: Wednesday, May 6th

7:30 to 8:30 AM

Registration and Continental Breakfast

8:30 to 9:30 AM - Keynote Presentation

201 Representative Lori Goss-Reaves
Indiana State Representative
(HH HOS PSA)

9:45 to 10:45 AM - Concurrent Sessions

202 Advanced Concepts in Operations:
Efficiency for Better Outcomes in
the Home
Arnie Cisneros & Kimberly McCormick
(HH)

203 The Family Journey: Hospice Care
Beyond the Patient
Katie Chalfant
(HOS)

204 Home Health Revenue Cycle: A Fiesta
of Fortune!
M. Aaron Little
(HH)

205 Indiana Department of Veterans
Affairs
Brad Harper
(HH HOS PSA)

206 AI in Home Care Operations: Working
Smarter
Pengyi Shi
(HH HOS PSA)

10:45 to 11:00 AM - Break

11:00 AM to 12:00 PM - Concurrent Sessions

207 Best Billing Practices In a Changing
Medicaid Environment
Derek Vester
(HH)

208 Value-Based Care: “Nacho” Average Payment
Models
M. Aaron Little
(HH & HOS)

209 The Four Stages in a Successful Social Media
Cycle and How to Implement Them
Welton Hong
(HH HOS PSA)

210 Optimize revenue diversification to drive
profitability and reduce concentration risk for
your agency
Thomas Rose
(HH HOS PSA)

211 Home Health Quality Reporting Program –
Care Compare, Star Ratings, and HHVBP
measures for CY 2026
Jennifer Osburn
(HH HOS PSA)

212 Safety You Can See: A Practical Model for
WPV Prevention From Intake Through
Reporting
Jonas Fortenberry
(HH HOS PSA)

12:00 to 1:15 PM - Lunch

Networking Lunch with Exhibitors

1:15 to 2:15 PM - Concurrent Sessions

213 Medicare Documentation and Cost Reporting
Pauline True and Wendi Tingley
(HH)

214 The Return of the Companionship Services
Exemption: A significant change for homecare
Robert W. Markette, Jr.
(HH HOS PSA)

215 Strategies for Growth & Profitability
Jacquie King
(HH HOS PSA)

216 Redefining Marketing and Sales
Thomas Rose
(HH HOS PSA)

2:30 to 3:30 PM - Plenary Session

217 Presentation with IDOH
Janelyn Kulik and Shannon Ford-Fiest
(HH HOS PSA)





Indiana Association for
Home & Hospice Care

6320-G Rucker Road
Indianapolis, IN 46220
www.iahhc.org



IAHHC Annual
Conference

May 5-6, 2026

Embassy Suites Plainfield
Plainfield, IN

Hotel & Conference Information

Conference Registration by Fax

Register by fax at 317-775-6674. "No Show" fax registrations will be billed in full. Fax registrations not accompanied by payment will be sent confirmation after receipt of payment.

Conference Registration on the Web

Register online at www.iahhc.org.

Refunds and Substitution Policy

Refunds on or before April 24, 2026 will have a \$50 cancellation fee. There will be NO REFUNDS after April 24, 2026. If you are unable to attend the conference, you may send a substitute. Please contact Tori at tori@iahhc.org with the person's name. Each individual requires their own registration. You cannot share a multi-day registration.

Room Reservation

In order to keep the IAHHC Annual Conference as economical as possible for our attendees, please make sure to book any of your hotel needs within the provided hotel block. Please visit our conference webpage on our website www.iahhc.org to use the room block link.

Questions

For conference information or questions, please contact Tori at tori@iahhc.org or the IAHHC Office at 317-775-6675. You may also visit the conference webpage at www.iahhc.org for all updated information.



Embassy Suites Plainfield
Conference Center
6089 Clarks Creek Road
Plainfield, IN 46168
Reservations: 1-800-362-2779

Room Rates

King Suite or Double Queen
Suite: \$172+ Tax

Hotel Registration Deadline

Please contact the hotel by
April 4, 2026 at 11:59 PM to
get our rate.

Indicate you are with the
Indiana Association for Home
& Hospice Care and provide
the group code HHC.