



# 2025 IAHHC ANNUAL CONFERENCE



# April 22-23, 2025

## Conference Registration Form

### Registration Fees

\*Please note the registration fee is per person

	IAHHC Member		Non-Member	
	On or before April 9 Early Bird Special!	After April 9	On or before April 9 Early Bird Special!	After April 9
2-Day Conference	\$350	\$375	\$650	\$700
1-Day Conference	\$225	\$250	\$400	\$450

Interested in learning more about membership?  
Contact Michelle Stein-Ordóñez, Membership Services Director  
michelle@iahhc.org or 317-775-6672

Agency: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_

Fax: \_\_\_\_\_

### Attendees

**Attendee Name (1)** \_\_\_\_\_

**Email:** \_\_\_\_\_

(Required for confirmation)

Circle Days Attending: Tues. Wed. Fee: \_\_\_\_\_

Please circle the sessions and special events you plan to attend:

Day 1: 101 | 102 | 103 104 105 106 107 | 108 109 110 111 112 113 | 114 115 116 117 118 | 119 120 121 122 123 | Welcome Reception RSVP - Yes No

Day 2: 201 | 202 203 204 205 206 | 207 208 209 210 211 | 212 213 214 215 | 216

**Attendee Name (2)** \_\_\_\_\_

**Email:** \_\_\_\_\_

(Required for confirmation)

Circle Days Attending: Tues. Wed. Fee: \_\_\_\_\_

Please circle the sessions and special events you plan to attend:

Day 1: 101 | 102 | 103 104 105 106 107 | 108 109 110 111 112 113 | 114 115 116 117 118 | 119 120 121 122 123 | Welcome Reception RSVP - Yes No

Day 2: 201 | 202 203 204 205 206 | 207 208 209 210 211 | 212 213 214 215 | 216

**Attendee Name (3)** \_\_\_\_\_

**Email:** \_\_\_\_\_

(Required for confirmation)

Circle Days Attending: Tues. Wed. Fee: \_\_\_\_\_

Please circle the sessions and special events you plan to attend:

Day 1: 101 | 102 | 103 104 105 106 107 | 108 109 110 111 112 113 | 114 115 116 117 118 | 119 120 121 122 123 | Welcome Reception RSVP - Yes No

Day 2: 201 | 202 203 204 205 206 | 207 208 209 210 211 | 212 213 214 215 | 216

**Attendee Name (4)** \_\_\_\_\_

**Email:** \_\_\_\_\_

(Required for confirmation)

Circle Days Attending: Tues. Wed. Fee: \_\_\_\_\_

Please circle the sessions and special events you plan to attend:

Day 1: 101 | 102 | 103 104 105 106 107 | 108 109 110 111 112 113 | 114 115 116 117 118 | 119 120 121 122 123 | Welcome Reception RSVP - Yes No

Day 2: 201 | 202 203 204 205 206 | 207 208 209 210 211 | 212 213 214 215 | 216

### Method of Payment

Check (made payable to IAHC)  Visa  MasterCard  AMEX

Total Amount Enclosed: \_\_\_\_\_

Card Number: \_\_\_\_\_ -- \_\_\_\_\_ -- \_\_\_\_\_ -- \_\_\_\_\_

Security Code: \_\_\_\_\_ Exp Date \_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_

Name (on card): \_\_\_\_\_

Billing Address (if different from above): \_\_\_\_\_

Auth. Sig: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_



Mail completed form & payment to:  
IAHC | 6320-G Rucker Road | Indianapolis, IN 46220

Or email form to: [tori@iahhc.org](mailto:tori@iahhc.org)

# 2025 IAHHC Annual Conference Schedule of Events

## Session Key Codes:

HH - Home Health

HOS - Hospice

PSA - Personal Services Agency



Complete session descriptions and online registration can be found on the conference webpage at [www.iahhc.org](http://www.iahhc.org)!

## Day 1: Tuesday, April 22nd

### 7:30 to 8:45 AM

Registration and Continental Breakfast

### 8:45 to 9:45 AM - Keynote Presentation

- 101 -Steven Landers, MD, MPH  
CEO, NAHC-NHPCO Alliance  
(HH HOS PSA)

### 9:45 to 10:00 AM - Break

### 10:00 to 11:00 AM - General Session

- 102 What's Old is New: Legal and  
Regulatory Update 2025  
Robert W. Markette, Jr.  
(HH HOS PSA)

### 11:15 to 12:15 PM - Concurrent Sessions

- 103 Getting to Know the GGs:  
Understanding Section GG in Home  
Health  
Brian Lebanion (HH)
- 104 VBP: Adjusting Performance Today  
for Payment...in Two Years!  
Aaron M. Little and Angela Huff  
(HH)
- 105 Providers: NOA is received, now  
what?  
Alexander Nazarov (PSA)
- 106 Igniting Growth: Elevating Your  
Business To New Heights  
Thomas Rose (HH HOS PSA)
- 107 Emergency Preparedness: What are  
the surveyors looking for and how  
do we get there?  
Lynn Herman and Heidi  
Buffenbarger (HH HOS)

### 12:15 to 1:30 pm - Lunch

Networking Lunch with Exhibitors

### 1:30 to 2:30 PM - Concurrent Sessions

- 108 Hope for the Future  
Lisa Goodlow (HOS)
- 109 Audits 2025: Considerations for responding to  
payer audits  
Robert Markette (HH HOS)
- 110 More Than Bones and Biscuits: Building a Safe  
and Effective Therapy Dog Program  
Molly Johnson and Wesley Patrick  
(HH HOS PSA)
- 111 Impactful Leadership in Home Health Care  
Cindy Rushing (HH)
- 112 MissionCare  
Brandi Kurtyka (HH HOS PSA)
- 113 Home Health Value Based Purchasing – How  
are the 2025 Changes Settling In?  
Melinda Gaboury (HH)

### 2:45 to 3:45 PM - Concurrent Sessions

- 114 Best Billing Practices In a Changing Medicaid  
Environment  
Derek Vester (HH PSA)
- 115 Social Determinants of Health: Identifying and  
Addressing Health Related Social Needs for  
Better Outcomes  
Jennifer Osburn (HH)
- 116 Navigating HOPE: Effective Change  
Management Strategies for Success  
Raianne Melton (HOS)
- 117 Measuring the ROI of an Elevated  
Family Caregiver Experience  
Cara McCarty Abbott (HH HOS)

- 118 Does AI Know Why the Chicken Crossed  
the Road? Managing Risk for Employers  
in the Age of AI  
Shelley M. Jackson and Chloe N. Craft  
(HH HOS PSA)

- 119 How to Successfully Start-Up and Operate  
a Home Health Agency  
Devin Kassi & Melissa Brown (HH)

### 3:45 to 4:00 PM - Break

### 4:00 to 5:00 PM - Concurrent Sessions

- 120 Navigating the Managed Care Landscape:  
Strategies for Home Health & Hospice  
Success  
Melinda Gaboury (HH HOS)
- 121 Maximizing Reimbursement with Z Codes:  
PDGM Best Practices for Home Health  
Brian Lebanion (HH)
- 122 A hidden opportunity: Private Duty  
non-medical's role in Hospital-at-Home  
Thomas Rose (HH PSA)
- 123 Hospice Compliance: More  
Important Now Than Ever!  
Aaron Little (HOS)
- 124 Fast and Furious: From Brainstorming to  
Rapid Prioritization  
Sarah Klotz and Tina Coppens  
(HH HOS PSA)

### 5:00 to 6:30 PM - Welcome Reception

Including: Food, Drinks, Silent Auction  
benefiting the Indiana Home & Hospice Care  
Foundation, and Exhibitor Networking.

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## Day 2: Wednesday, April 23rd

### 7:30 to 8:30 AM

Registration and Continental Breakfast

### 8:30 to 9:30 AM - Keynote Presentation

201 FSSA Update (HH HOS PSA)

### 9:45 to 10:45 AM - Concurrent Sessions

202 From the Top Line to the Bottom Line Protecting Your Agency's Profitability in the Current World  
Phil Feldman (HH PSA)

203 Pain Management: The Basics and Beyond  
Megan Lowe (HOS)

204 OASIS 2025: New Data Set, New Measures, New Requirements  
Jennifer Osburn (HH)

205 Homecare Employment 2025: New administration, same concerns  
Robert Markette (HH HOS)

206 Opening a new Agency and what I learned  
Dorinda Wigley (HH PSA)

### 10:45 to 11:00 AM - Break

### 11:00 AM to 12:00 PM - Concurrent Sessions

207 Connecting the Dots from Orientation to HH VBP Success  
Mike Carr (HH)

208 Bringing HOPE to your hospice  
Angela Huff (HOS)

209 Everything You Need to Know About Indiana Medicaid Billing Under Managed Care Entities (MCEs) and Pathways for Aging  
Lincoln Gruber (HH PSA)

210 What Will and Will Not Work in 2025 For Generating More Billable Hours & Clients  
Welton Hong (HOS PSA)

211 Optimizing Budgets in Private Duty Home Care; KPIs and Benchmarking Strategies  
Thomas Rose (HH HOS PSA)

### 12:00 to 1:15 PM - Lunch

Networking Lunch with Exhibitors

### 1:15 to 2:15 PM - Concurrent Sessions

212 High Acuity, High Care: Navigating Home Health for Complex Patients  
Brandi Tayloe-Jones and Robin Wolford (HH)

213 Background Checks: They Finally Updated Them.  
Robert Markette (HH HOS PSA)

214 Beyond Hospitals and Universities: Building an Effective Simulation Program for the Interdisciplinary Team  
Jenna Mitchell and Jeni Riley (HH HOS PSA)

### 2:30 to 3:30 PM - Plenary Session

215 Presentation with IDOH - (HH HOS PSA)





Indiana Association for  
Home & Hospice Care

6320-G Rucker Road  
Indianapolis, IN 46220  
www.iahhc.org



IAHHC Annual  
Conference

April 22-23, 2025

Embassy Suites Plainfield  
Plainfield, IN

## Hotel & Conference Information

### **Conference Registration by Fax**

Register by fax at 317-775-6674. "No Show" fax registrations will be billed in full. Fax registrations not accompanied by payment will be sent confirmation after receipt of payment.

### **Conference Registration on the Web**

Register online at [www.iahhc.org](http://www.iahhc.org).

### **Refunds and Substitution Policy**

Refunds on or before April 11, 2025 will have a \$50 cancellation fee. There will be NO REFUNDS after April 11, 2025. If you are unable to attend the conference, you may send a substitute. Please contact Tori at [tori@iahhc.org](mailto:tori@iahhc.org) with the person's name. Each individual requires their own registration. You cannot share a multi-day registration.

### **Room Reservation**

In order to keep the IAHHC Annual Conference as economical as possible for our attendees, please make sure to book any of your hotel needs within the provided hotel block. Please visit our conference webpage on our website [www.iahhc.org](http://www.iahhc.org) to use the room block link.

### **Questions**

For conference information or questions, please contact Tori at [tori@iahhc.org](mailto:tori@iahhc.org) or the IAHHC Office at 317-775-6675. You may also visit the conference webpage at [www.iahhc.org](http://www.iahhc.org) for all updated information.



Embassy Suites Plainfield  
Conference Center  
6089 Clarks Creek Road  
Plainfield, IN 46168  
Reservations: 1-800-362-2779

### **Room Rates**

King Suite or Double Queen  
Suite: \$169+ Tax

### **Hotel Registration Deadline**

Please contact the hotel by  
April 3, 2025 at 11:59 PM to  
get our rate.

Indicate you are with the  
Indiana Association for Home  
& Hospice Care and provide  
the group code IAH.