



2025 IAHHHC ANNUAL CONFERENCE



April 22-23, 2025

Conference Registration Form

Registration Fees

*Please note the registration fee is per person

	IAHHC Member		Non-Member	
	On or before April 9 Early Bird Special!	After April 9	On or before April 9 Early Bird Special!	After April 9
2-Day Conference	\$350	\$375	\$650	\$700
1-Day Conference	\$225	\$250	\$400	\$450

Interested in learning more about membership?
Contact Michelle Stein-Ordóñez, Membership Services Director
michelle@iahhc.org or 317-775-6672

Agency: _____

Address: _____

Phone: _____

City, State, Zip: _____

Fax: _____

Attendees

Attendee Name (1) _____

Email: _____

(Required for confirmation)

Circle Days Attending: Tues. Wed. Fee: _____

Please circle the sessions and special events you plan to attend:

Day 1: 101 | 102 | 103 104 105 106 107 | 108 109 110 111 112 113 | 114 115 116 117 118 119 | 120 121 122 123 124 | Welcome Reception RSVP - Yes No

Day 2: 201 | 202 203 204 205 206 207 | 208 209 210 211 212 | 213 214 215 216 | 217

Attendee Name (2) _____

Email: _____

(Required for confirmation)

Circle Days Attending: Tues. Wed. Fee: _____

Please circle the sessions and special events you plan to attend:

Day 1: 101 | 102 | 103 104 105 106 107 | 108 109 110 111 112 113 | 114 115 116 117 118 119 | 120 121 122 123 124 | Welcome Reception RSVP - Yes No

Day 2: 201 | 202 203 204 205 206 207 | 208 209 210 211 212 | 213 214 215 216 | 217

Attendee Name (3) _____

Email: _____

(Required for confirmation)

Circle Days Attending: Tues. Wed. Fee: _____

Please circle the sessions and special events you plan to attend:

Day 1: 101 | 102 | 103 104 105 106 107 | 108 109 110 111 112 113 | 114 115 116 117 118 119 | 120 121 122 123 124 | Welcome Reception RSVP - Yes No

Day 2: 201 | 202 203 204 205 206 207 | 208 209 210 211 212 | 213 214 215 216 | 217

Attendee Name (4) _____

Email: _____

(Required for confirmation)

Circle Days Attending: Tues. Wed. Fee: _____

Please circle the sessions and special events you plan to attend:

Day 1: 101 | 102 | 103 104 105 106 107 | 108 109 110 111 112 113 | 114 115 116 117 118 119 | 120 121 122 123 124 | Welcome Reception RSVP - Yes No

Day 2: 201 | 202 203 204 205 206 207 | 208 209 210 211 212 | 213 214 215 216 | 217

Method of Payment

☐ Check (made payable to IAHHC) ☐ Visa ☐ MasterCard ☐ AMEX

Total Amount Enclosed: _____

Card Number: _____ -- _____ -- _____ -- _____

Security Code: _____ Exp Date _____/_____/_____

Name (on card): _____

Billing Address (if different from above): _____

Auth. Sig: _____

City, State, Zip: _____



Mail completed form & payment to:
IAHHC | 6320-G Rucker Road | Indianapolis, IN 46220

Or email form to: tori@iahhc.org

2025 IAHHHC Annual Conference Schedule of Events

Session Key Codes:

HH - Home Health

HOS - Hospice

PSA - Personal Services Agency



Complete session descriptions and online registration can be found on the conference webpage at www.iahhc.org!

Day 1: Tuesday, April 22nd

7:30 to 8:45 AM

Registration and Continental Breakfast

8:45 to 9:45 AM - Keynote Presentation

- 101 Dr. Steven Landers, CEO of National Alliance for Care at Home (HH HOS PSA)

9:45 to 10:00 AM - Break

10:00 to 11:00 AM - General Session

- 102 What's Old is New: Legal and Regulatory Update 2025
Robert W. Markette, Jr.
(HH HOS PSA)

11:15 to 12:15 PM - Concurrent Sessions

- 103 Getting to Know the GGs: Understanding Section GG in Home Health
Brian Lebanion (HH)
- 104 VBP: Adjusting Performance Today for Payment...in Two Years!
M. Aaron Little and Angela Huff (HH)
- 105 Providers: NOA is received, now what?
Alexander Nazarov (PSA)
- 106 Igniting Growth: Elevating Your Business To New Heights
Thomas Rose (HH HOS PSA)
- 107 Emergency Preparedness: What are the surveyors looking for and how do we get there?
Lynn Herman and Heidi Buffenbarger (HH HOS)

12:15 to 1:30 pm - Lunch

Networking Lunch with Exhibitors

1:30 to 2:30 PM - Concurrent Sessions

- 108 Hope for the Future
Lisa Goodlow (HOS)
- 109 Audits 2025: Considerations for responding to payer audits
Robert W. Markette, Jr. (HH HOS)
- 110 More Than Bones and Biscuits: Building a Safe and Effective Therapy Dog Program
Molly Johnson and Wesley Patrick (HH HOS PSA)
- 111 Impactful Leadership in Home Health Care
Cindy Rushing (HH)
- 112 Indiana's Direct Care Workforce Toolkit Panel
Brandi Kurtyka (MissionCare), Sue Ream (Humana), Joanna Peak (UnitedHealthcare), Ben Evans (Anthem) (HH HOS PSA)
- 113 Home Health Value Based Purchasing – How are the 2025 Changes Settling In?
Melinda Gaboury (HH)

2:45 to 3:45 PM - Concurrent Sessions

- 114 Best Billing Practices In a Changing Medicaid Environment
Derek Vester (HH PSA)
- 115 Social Determinants of Health: Identifying and Addressing Health Related Social Needs for Better Outcomes
Jennifer Osburn (HH)
- 116 Navigating HOPE: Effective Change Management Strategies for Success
Raianne Melton (HOS)
- 117 Measuring the ROI of an Elevated Family Caregiver Experience
Cara McCarty Abbott (HH HOS)

- 118 Does AI Know Why the Chicken Crossed the Road? Managing Risk for Employers in the Age of AI
Shelley M. Jackson and Chloe N. Craft (HH HOS PSA)

- 119 Keys to Start Up and Successfully Operate a Home Health Agency
Devin Kassi & Melissa Brown (HH)

3:45 to 4:00 PM - Break

4:00 to 5:00 PM - Concurrent Sessions

- 120 Navigating the Managed Care Landscape: Strategies for Home Health & Hospice Success
Melinda Gaboury (HH HOS)
- 121 Maximizing Reimbursement with Z Codes: PDGM Best Practices for Home Health
Brian Lebanion (HH)
- 122 A hidden opportunity: Private Duty non-medical's role in Hospital-at-Home
Thomas Rose (HH PSA)
- 123 Hospice Compliance: More Important Now Than Ever!
M. Aaron Little (HOS)
- 124 Fast and Furious: From Brainstorming to Rapid Prioritization
Sarah Klotz and Tina Coppens (HH HOS PSA)

5:00 to 6:30 PM - Welcome Reception

Including: Food, Drinks, Silent Auction benefiting the Indiana Home & Hospice Care Foundation, and Exhibitor Networking.

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Session Key Codes:

HH - Home Health

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PSA - Personal Services Agency



Complete session descriptions and online registration can be found on the conference webpage at www.iahhc.org!

Day 2: Wednesday, April 23rd

7:30 to 8:30 AM

Registration and Continental Breakfast

8:30 to 9:30 AM - Keynote Presentation

- 201 FSSA Update (HH HOS PSA)
Mitch Roob, Secretary of the Indiana Family and Social Services Administration

9:45 to 10:45 AM - Concurrent Sessions

- 202 From the Top Line to the Bottom Line Protecting Your Agency's Profitability in the Current World
Phil Feldman (HH PSA)
- 203 Pain Management: The Basics and Beyond
Megan Lowe (HOS)
- 204 OASIS 2025: New Data Set, New Measures, New Requirements
Jennifer Osburn (HH)
- 205 Homecare Employment 2025: New administration, same concerns
Robert W. Markette, Jr. (HH HOS)
- 206 Opening a new Agency and what I learned
Dorinda Wigley (HH PSA)
- 207 AI in Homecare
Mike Brents (HH HOS PSA)

10:45 to 11:00 AM - Break

11:00 AM to 12:00 PM - Concurrent Sessions

- 208 Connecting the Dots from Orientation to HH VBP Success
Mike Carr (HH)
- 209 Bringing HOPE to your hospice
Angela Huff (HOS)
- 210 Everything You Need to Know About Indiana Medicaid Billing Under Managed Care Entities (MCEs) and Pathways for Aging
Lincoln Gruber (HH PSA)
- 211 What Will and Will Not Work in 2025 For Generating More Billable Hours & Clients
Welton Hong (HOS PSA)
- 212 Optimizing Budgets in Private Duty Home Care; KPIs and Benchmarking Strategies
Thomas Rose (HH HOS PSA)

12:00 to 1:15 PM - Lunch

Networking Lunch with Exhibitors

1:15 to 2:15 PM - Concurrent Sessions

- 213 High Acuity, High Care: Navigating Home Health for Complex Patients
Brandi Tayloe-Jones and Robin Wolford (HH)
- 214 Background Checks: They Finally Updated Them.
Robert W. Markette, Jr. (HH HOS PSA)
- 215 Beyond Hospitals and Universities: Building an Effective Simulation Program for the Interdisciplinary Team
Jenna Mitchell and Jeni Riley (HH HOS PSA)
- 216 PDGM: 5 Years of Data Trends
Mike Brents (HH)

2:30 to 3:30 PM - Plenary Session

- 217 Presentation with IDOH
Janelyn Kulik and Shannon Ford-Fiest (HH HOS PSA)





Indiana Association for
Home & Hospice Care

6320-G Rucker Road
Indianapolis, IN 46220
www.iahhc.org



IAHHC Annual
Conference

April 22-23, 2025

Embassy Suites Plainfield
Plainfield, IN

Hotel & Conference Information

Conference Registration by Fax

Register by fax at 317-775-6674. "No Show" fax registrations will be billed in full. Fax registrations not accompanied by payment will be sent confirmation after receipt of payment.

Conference Registration on the Web

Register online at www.iahhc.org.

Refunds and Substitution Policy

Refunds on or before April 11, 2025 will have a \$50 cancellation fee. There will be NO REFUNDS after April 11, 2025. If you are unable to attend the conference, you may send a substitute. Please contact Tori at tori@iahhc.org with the person's name. Each individual requires their own registration. You cannot share a multi-day registration.

Room Reservation

In order to keep the IAHHC Annual Conference as economical as possible for our attendees, please make sure to book any of your hotel needs within the provided hotel block. Please visit our conference webpage on our website www.iahhc.org to use the room block link.

Questions

For conference information or questions, please contact Tori at tori@iahhc.org or the IAHHC Office at 317-775-6675. You may also visit the conference webpage at www.iahhc.org for all updated information.



Embassy Suites Plainfield
Conference Center
6089 Clarks Creek Road
Plainfield, IN 46168
Reservations: 1-800-362-2779

Room Rates

King Suite or Double Queen
Suite: \$169+ Tax

Hotel Registration Deadline

Please contact the hotel by
April 3, 2025 at 11:59 PM to
get our rate.

Indicate you are with the
Indiana Association for Home
& Hospice Care and provide
the group code IAH.